



EBCI PUBLIC HEALTH & HUMAN SERVICES
 REGULATORY & COMPLIANCE DEPARTMENT
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 CHEROKEE, NC 28719



Family Resiliency Community Partners List

Purpose Statement: To establish a roster of local programs that directly impact those in need of assistance-based services and to provide the Strategic Planning committees with a tool for collaboration and data collection.

Program	Description	Contact Information
Analenisgi Recovery Center (Cherokee Indian Hospital)	Substance abuse treatment programs with a combined emphasis on alcohol/drug rehabilitation with mental health and wellbeing services. This center also provides specific programs for helping those with co-occurring disorders (dual diagnosis). Services are available for both enrolled and non-enrolled members. Separate walk-in hours are available for children and adults. As of 2019 this office is located inside the Cherokee Indian Hospital.	Manager (adult services) Kristy Smith Manager (child services) Reid Smithdeal 828 497 9163 ext 7550 1 Hospital Drive Cherokee NC 28719
Cherokee Choices	Promotes Physical, Mental, Emotional, Spiritual, & Cultural well-being among the Eastern Band of Cherokee Indians in order to prevent Chronic Diseases. Programming provided to EBCI enrolled members, Tribal Employees, Qualla Boundary H.S., Age Link, New Kituwah Academy, Snowbird Development Center, and Cherokee Central Schools. Goals include increasing self-esteem, cultural pride, conflict resolution, emotional well-being, health knowledge, and promotion of healthy behaviors. Programs include the following: Healthy Halloween Fair, 5Ks, Walk & Talk/Running Clubs, Summer Camps, Vision & BMI screenings, School Health Advisory Council (SHAC), Stress and Healing Arts Retreat, Remember the Removal Ride, Healthy Cooking Classes, Diabetes Prevention and Management Classes, Worksite Wellness, Mindful Eating Program, Hiking Club, Strength Training for Women, and Yoga Classes. Qualifications: Open to everyone if space is available. Enrolled members have first preference. Each program may have age guidelines and additional eligibility preferences.	Robin Callahan Program Manager 828-359-6785 Ginger Lynn Complex 810 Acquoni Road Cherokee, NC 28719
Children's Dental	Collaborates with child-care centers and schools to provide dental screenings and fluoride varnish applications on the Qualla Boundary as well as Chekelelee and Snowbird Child Development Centers. Each parent/guardian is notified of the results of the screening. The program manager serves as case manager for children identified with urgent dental needs to help ensure their dental needs are met. Qualifications: Must be a student attending a childcare facility on the Qualla Boundary as well as Chekelelee and Snowbird Child Development Center(s), AND have a signed permission form from a parent/guardian, must be EBCI enrolled member (ages 6-17), must have a complete dental examination with check-up, x-rays within the past 12 months, be cavity free and have orthodontic screening form completed by CIHA dentist (we do not accept referrals from private dentists). If child is between the ages of 6-8 their 4 front teeth, top & bottom must be permanent teeth AND they must have at least one of the dental conditions listed on the Orthodontic Prescreening form (completed by CIHA DDS), If child is between 10-17 they must score a minimum of 30 on the Modified Health Index of Malocclusion (completed by CIHA DDS). Family must live within reasonable travel distance of EBCI Contracted Orthodontist (preferably no more than 90 minutes from orthodontic offices) and be willing to cover cost of transportation.	Mellie Burns Manager Registered Dental Hygienist 828-359-6197 73 Kaiser Wilnoty Drive Cherokee, NC 28719



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<p>Domestic Violence/Sexual Assault Program</p>	<p>Program dedicated to assisting individuals with situations involving domestic violence, stalking, sexual assault, and dating violence. Services: Victim advocacy, Legal Assistance (Civil Actions related to Domestic Violence, Sexual Assault and/or Stalking), Court accompaniment, transportation assistance, emergency shelter, relocation services, crisis support, prevention and outreach education. Qualifications: Recent Victim of Domestic Violence, Sexual Assault, and/or Stalking.</p>	<p>Marsha Jackson Program Manager 828-359-6829 73 Kaiser Wilnoty Drive Cherokee, NC 28719</p>
<p>Heart 2 Heart Child Advocacy Center</p>	<p>Child Advocacy Center (or CAC) that assists victims of child abuse and their families throughout the prosecution process. Variety of services available and collaboration with other programs such as Family Safety and Cherokee Indian Police Department. The center specializes in child related trauma, court, school, community prevention, forensic interviews, child/family therapy for non-offending caregivers. Services: mental health, child medical exams, forensic interviews, child advocacy, court school, and case management to assist actively participating guardians and children navigate through the prosecution processes of their case. Qualifications: Must be birth age to 18 and have suffered various types of abuse.</p>	<p>Brandi Cooper Program Manager 828-359-6314 806 Acquoni Road Cherokee, NC 28719</p>
<p>Family Support Services</p>	<p>Provides assistance for residents of the Qualla Boundary with public and social welfare issues such as food insecurity, family instability and financial hardships. These programs are provided for Cherokee and Snowbird residents. Services and qualifications include: Food pantry - EBCI households seeking emergency temporary food assistance Medical travel - Enrolled members of EBCI seeking medical care/treatment outside of CIHA Durable medical equipment – Enrolled EBCI members that require medical equipment to improve quality of life Wheelchair lift – Enrolled members of EBCI that require a wheelchair lift Home repair – Enrolled members of EBCI that own their own home Christmas Store - Enrolled members of EBCI or non-enrolled parents of EBCI enrolled children Make A Wish - Enrolled members of EBCI who are terminally ill Burn Out - Enrolled members of EBCI who have suffered a home fire Indigent Heating – low income EBCI households HELP Heating - EBCI households containing person(s) receiving benefit for a disability LiHeap General Heating - Low income EBCI households Indigent Emergency Assistance - Low income EBCI households Help Emergency Assistance - EBCI households containing person(s) receiving benefit for a disability LiHeap Emergency Crisis Assistance - Low income EBCI households at risk of experiencing a loss of heating/energy Burial Benefit – Members of the EBCI are eligible for a benefit upon their death towards the payment of funeral services. Documents of proof will need to be provided Food Lion Gift Cards for burial - Surviving next of kin is eligible for a gift card to Food Lion intended for food, drinks, paper products for funeral gathering</p>	<p>Barbara Jones Program Manager 828 359 6082 73 Kaiser Wilnoty Cherokee, NC 28719</p>



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<p>Family Safety Program</p>	<p>The Family Safety Program offers child welfare and adult protective services to individuals, children and families that reside on the Qualla Boundary. The child welfare portion of the program is responsible for prevention services, investigations, in home services, foster care licensing, and managing cases with the integrated child welfare team where maltreated children have to be brought into custody. The Indian Child Welfare Act unit (ICWA) advocates for EBCI children while in foster care (with other NC counties and states) to find permanency. The adult protective services portion of the program conducts investigations, assists vulnerable adults in connecting to needed services, and may act as the guardian of the person for vulnerable adults in need of those supports. The Family Safety Program works collaboratively with other programs at the tribal, state, and federal levels. The mission of the program is to create and maintain healthy, safe, intact Cherokee families. Qualification: Must reside on the Qualla Boundary.</p>	<p>Barbara Parker Program Manager 828 359 1520 117 John Crowe Hill Road Cherokee NC 28719</p>
<p>Home Health / Tribal In Home Care Services</p>	<p>Provides services to clients that are permanently or temporarily homebound due to medical issues. Other services include: skilled nursing, certified nursing assistants, physical therapy, occupational therapy and speech therapy. Fully accredited by the Accreditation Commission of Health Care, and Medicare and Medicaid certified. Services also provided by Tribal In-Home Care Staff are: Tribal Lifeline, Chronic Disease management and caregiver respite. Please contact us at 359 6872 to inquire about the services that are right for you and your loved ones.</p> <p>Specific Services and qualifications include:</p> <p>Home Health: a highly skilled service of RN, PT, certified nursing assistance, and medical social worker services that are performed intermittently in the home following a decline in health. The recipient must be home bound and the care must be ordered and certified by a Medical Doctor. Services are intended to be short term and the goal is to empower the patient to return to his/her desired health. The recipient must live on the Qualla Boundary or the 3200 acre tract. Non-enrolled members residing on the forementioned tribal lands are eligible for service ONLY if they have an approved insurance payor.</p> <p>CAP D Services: This service is for Medicaid Eligible recipients only and MUST be referred by the State of NC through the county in which they reside. The recipient must also have chronic illness that qualifies them for long term care services. This program is designed to keep patients in their home to meet their long-term needs verses in a facility such as a nursing home.</p> <p>Caregiver Respite Services: Caregiver relief by providing periods of in-home care aide services. The primary focus is on the caregiver and reducing stress, preventing burn out and encourages caregiver self-care. The program is grant funded through the Federal Title VI program for aged adults. Qualifications: the patient/recipient must reside on Qualla Boundary or the 3200 Acre Tract; caregiver or patient must be a member of a federally recognized tribe; caregiver or patient must be 59 ½ or older. The referral can be community based or self-referral. A physician's order is not required.</p> <p>Tribal Lifeline Program: This service provides an emergency personal alert system in the home of enrolled members. To qualify for a lifeline alert system to be placed in the home, the subscriber must have a chronic or debilitating illness that causes the person to be at risk for injury or fall. The recipient must reside on tribal lands. This service extends to the Snowbird and Cherokee Co tribal properties. To have a successful connection to the unit the subscriber must have a land line phone in the home OR a strong cell phone signal with active cellular number. A doctor's referral is not required. A person can obtain a lifeline by a community referral or self-referral. An initial assessment is provided by the in-home care LL coordinator to ensure qualifications are met. There is no cost to subscribers and the monthly fee is covered as a tribal service.</p>	<p>Melanie Ashe Program Manager 828 359 6872 73 Kaiser Wilnoty Cherokee NC 28719</p>



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	<p>Chronic Disease Management Program: This service is for enrolled members of a federally recognized tribe. They cannot be enrolled in another home health (skilled) or Hospice program. The goal of this program is to improve the quality of life while reducing the effects of a chronic disease. This program empowers patients and families to case manage the diagnosis thru education and in home training. A physician’s referral is required for services. The recipient must reside on the Qualla Boundary or the 3200 Acre Tract.</p> <p>Alzheimer's Support Group: This service is for caregivers and families who are seeking support for Alzheimer’s or a dementia related diagnosis. This group meets quarterly, in person, and is for anyone who would like to attend. The meetings are currently on hold due to COVID 19 however if someone needs independent counseling we will provide this via phone or make a visit to their home as part of the Medical Social Work Service.</p>	
Juvenile Services	<p>Ensures the safety of the community and the well-being and safety of youth(s), holds juvenile offenders accountable to victims and communities. Also assists youth in developing competency and character to aid them in becoming successful members of society. Services: diversion from court, counseling, therapy, community service projects through the Project Challenge program, drug testing through an authorized agency, team meetings, clinical assessment, and referrals for out of home placement. When a juvenile is charged with an undisciplined or delinquent charge, services are provided to meet their needs. Having a juvenile charged with an offense is the only required qualification.</p>	<p>Clarence Jackson Jr. Program Manager 828 359 6832 85 Children’s Home Loop Cherokee NC 28719</p>
Kanvwtotiyi Residential Treatment Center (CIHA)	<p>Kanywtotiyi is a 20 bed (10 men/10 women) residential treatment facility serving the EBCI. This evidence-based program offers therapeutic practices such as the Matrix Model, Prime Solutions, Wellbriety, and Seeking Safety. Our services are catered to the needs of each resident, ensuring participants gain the skills they need to live a healthy life in recovery. Work unit participation is required assisting in professional skills development for employment. Assessments are completed M-F from 1-3 PM</p>	<p>Donica Conseen Program Manager 828 497-6892 96 Snowbird School Road Robbinsville NC 28771</p>
Nurse Family Partnership	<p>Provides medical and emotional support to pregnant mothers who are members of the Eastern Band of Cherokee Indians. Participants must be eligible for services through Cherokee Indian Hospital. Each mother served by NFP is partnered with a registered nurse early in her pregnancy & receives ongoing visits for up to 24 months. NFP Provides medical and emotional support to pregnant mothers who are members of the Eastern Band of Cherokee Indians. Qualification: Participants must be eligible for services through Cherokee Indian Hospital.</p>	<p>Robin Callahan Program Director 828-359-6785 73 Kaiser Wilnoty Rd. Cherokee, NC 28719</p>
Tsalagi Public Health including Syringe Services	<p>Merger of Cherokee Women’s Wellness & Community Health with the addition of Syringe Services in 2018. Tsalagi Public Health serves as a resource in coordinating health care and patient services. Aids to identify needs, wellness, and disease prevention services. Tsalagi Public Health provides community-based education for all age groups and covers a variety of topics. This program is based on the belief that education empowers people to make healthier choices. Tsalagi public health provides preventative community health options such as vaccines, car seats, water safety education, fire safety education, medication safety and any other need identified by the community. Syringe Services include: safer injection supplies, offering biohazard containers/sharps containers, HIV/HCV testing, Naloxone, safer injection education, referrals for drug treatment/medical care/community resources, community syringe disposal. There are no qualification restrictions. Everyone can participate in this service.</p>	<p>Ginger Southard Program Manager 828-359-6879 3 Kaiser Wilnoty Drive PO Box 736 Cherokee, NC 28719</p>



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<p>(T.A.N.F.) Temporary Assistance for Needy Families & Child Support Office</p>	<p>“Providing Short Term Assistance for Long Term Stability” is the mission statement for Tribal TANF. This program can offer a cash assistance payment each month for individuals who have minor children in the home. Additional assistance may be provided with rent deposits, power deposits and even power bills. It also can help working folks with repairs for cars, purchasing clothing for a new job or even buying tools for a new job. TANF also provides representative payee services to enrolled members referred by the Family Safety Program.</p> <p>The mission statement for Tribal Child Support is "To Improve the wellbeing of all Native American children by promoting the emotional and financial responsibilities between parents for their children.”</p> <p>Services: Establish a legal connection to a child’s father, child support obligations for minor children, monitor and enforce child support obligations, locate custodial/non-custodial parents, work with other states and tribes, and collect and disperse payments.</p> <p>Qualifications: Must reside on the 4 county service area of EBCI. At least one enrolled member and one minor child must reside on the boundary. A list of necessary documents to qualify will be provided.</p>	<p>Sandra Cloer Director of Services 828-497-4317 526 Acquoni Road PO Box 427 Cherokee, NC 28719</p>
<p>Tribal Food Distribution Program</p>	<p>The Cherokee Tribal Food Distribution Program is dedicated to distributing nutritious foods to eligible households living within the 4-county area of the Qualla Boundary (lands in Jackson, Swain, Cherokee and Graham counties.) Services through the Food Distribution program allow participants to select food items to help meet their nutritional needs. The USDA has developed a well-balanced food package for each participating household member. Participants may select from over 100 products including dry goods, canned fruits, vegetables, fresh produce, and frozen meats. The food packages are based on the size of the family and are to supplement the household’s needs for the month.</p> <p>Qualifications: Households with a member of a federally recognized tribe must reside within the jurisdictional boundaries of the Eastern Band of Cherokee Indians or USDA regulated service area (Jackson, Swain, Graham, and Cherokee Counties). We are able to serve households that do not have a member of a federally recognized tribe if they reside within the jurisdictional boundaries of the EBCI and can show proof of residency.</p> <p>Households cannot participate in the Food Distribution Program and the Supplemental Nutrition Program (formerly the food stamp program) in the same month. The income of the household cannot exceed income eligibility standards developed by USDA. Households must provide identification, proof of residency, proof of income or lack of income, and proof of mailing.</p>	<p>Frank Dunn Sr. Program Manager 828 359 9751 2260 Old Mission Rd. Cherokee, NC 2871</p>
<p>Veterans Services</p>	<p>A broad range of benefits and services for eligible veterans who have served in the United States armed forces. This office is a conduit for connecting those veterans with these benefits and services.</p>	<p>Albert Crowe Veteran Services Officer 828-359-6184 43 John Crowe Hill Rd. Cherokee, NC 28779</p>



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Vocational Rehabilitation	Tribal rehabilitation services, adult developmental and educational services, lawn maintenance, janitorial and landscaping work for Qualla boundary businesses and enrolled members.	79 Bingo Loop Cherokee NC 28719 828 497 9827
Women, Infants, and Children (WIC)	<p>Short-term intervention program designed to promote good nutrition and healthy behaviors for those who participate. Funding for the WIC Program comes from the US Department of Agriculture and the Eastern Band of Cherokee Indians. Clients who participate may visit one of two sites: Beloved Women and Children's Health and Wellness Center (Mon-Fri) Snowbird Child Development Center (second Wednesday each month). Initial certifications are through the main clinic. Then participants may choose either location. Quality nutrition and health education also include:</p> <ul style="list-style-type: none"> - Breastfeeding support and nutritional education - WIC ecard for specific, free foods - Referrals for prenatal and children's health care services such as dental care, immunizations, well checks, NFP, Cherokee Choices, TANF and Family Support. - Friendly, helpful staff to assist you with other programs such as Commodities, Head Start, Food Stamps, and Medicaid <p>Qualifications: Children up to 5 years old, infants, pregnant women, breastfeeding women who have had a baby in the last 12 months, and non-breastfeeding women who have had a baby in the last 6 months, who have a family income below the US poverty income, if they receive Medicaid, Work First Families Assistance (TANF), assistance from Tribal Foods Distribution, or Food Stamps.</p>	Kim Lambert Program Manager 828-359-6234 73 Kaiser Wilnoty Drive PO Box 1145 Cherokee, NC 28719
Cherokee Children's Home	A 501 C (3) non-profit charitable organization that provides aid to children and families. Offers residential living assistance for children and focuses on the well-being of the child while in care. Also aids with reunification if appropriate. Mon – Fri 8 – 430	Managers Monica Wildcatt Heather Sneed (828) 359-5575 PO Box 507 Cherokee, NC 28719
EBCI Transitional Housing Program (Tribal)	Short-term housing for those who experience temporary homelessness due to unforeseen circumstances Mon – Fri 745 – 430 EBCI enrolled members and dependents	Tamara Jackson Manager Office: (828) 359-6915 117 John Crowe Hill. Cherokee, NC 28719
Unity Healing Center	Residential Treatment Center for substance abuse. Serves enrolled members of multiple tribes (ages 13 – 18). Administrative hours 8 – 4:30 Mon – Fri	Joni Lyon Program Manager (828) 554-0500 448 Sequoyah Trail Dr. Cherokee, NC 28719



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Ginger Lynne Welch Center Cherokee Life Center/Fitness Complex	Indoor Walking Track, Gymnasium, Racquetball Court, personal trainers Locker Rooms, Indoor Heated Swimming Pool, Weight Room, Cardio. Additional services include Certified Personal Trainers, and staff with CPR, First Aid and AED certification. Office hours 7:45 – 4:30 Mon – Fri (call for gym hours	37 Cherokee Boys Club Loop Cherokee NC 28719 828-497-1967 828-359-6494
Bryson City Presbyterian Church	Food Pantry open to anyone Tuesdays 6pm to 8pm and Friday 10am to 12pm	311 Everett St., Bryson City, NC 28713 (828) 488-2480
Cherokee Church of the Nazarene	Food and clothing pantry open to anyone Mon.-Thurs 4-8pm	72 Old School Loop off Big Cove Rd. (828) 497-2819
Cherokee Compassionate Ministries	Food Pantry is open to anyone Mon.-Thurs 4-8pm	7243 Big Cove Rd., Cherokee, NC 28719 (828) 497-2819
Christ Fellowship Church	Open to anyone Hours adjust as needed	1655 Acquoni Rd., Cherokee, NC 28719 (828) 506-8974
Grace Christian Academy / Hillside Baptist Church	Food Pantry open to anyone Mon – Fri 8 – 5	498 Arlington Ave., Bryson City, NC (828) 488-1042
Living Waters Food Pantry	Open to anyone Every other Wednesday from 1 – 4	30 Locust Road Cherokee NC 28719 (828) 497-3730
Rock Hill Baptist Church Table Rock ministries	Food Pantry open to anyone	Rock Hill Church Rd. Cherokee, NC 28719 (828) 736-6334
The Community Table	Food Pantry open to anyone Meals M, T, Th, F 4-6 pm - Pantry opens at 11am (same days) Serves meals 4 evening/week, food pantry, community garden	23 Central Street Sylva NC 28779 (828) 586 6782
Whittier United Methodist Church/Grace House	Food pantry open to anyone Saturdays 9 – 1	150 Church Street Whittier, NC 28789 (828) 497 6245