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In observance of the Martin Luther King Jr. Holiday all Public Health and Human Services offices be closed Monday, January 17, 2022. Offices will re-open on Tuesday, January 18, 2022 at 7:45am. Should you have an emergency during the time that offices are closed emergency contact information for our programs are listed below:

**Cherokee Choices:** for emergencies call 828-359-6785 or 828-342-3010

**Children's Dental:** if your child has a dental emergency please seek care through the Cherokee Indian Hospital Emergency Department. If a child needs to contact their Orthodontist the phone numbers are; Dr. Black 828-277-7103 or Dr. Haldeman 828-274-8822

**Compliance Support Line:** for regulatory concerns regarding any Public Health and Human Services Programs please make reports to the Compliance Support Line 1-800-455-9014

**Domestic Violence Program:** for emergencies call 9-1-1, Toll Free Number 1-800-264-9611, Hotline number 828-359-6830

**Emergency Preparedness:** for emergency assistance call 828-359-1500 or 336-776-7911

**Environmental Health and Safety:** for environmental or facility related emergencies call 828-359-6249 or 828-788-5861. For safety or security emergencies: contact Cherokee PD at 828- 497-4131 or 911. For fire and medical emergencies – Dial 911

**Family Safety:** to make a report of child or adult maltreatment call 828-497-4131 and ask to speak with the on call social worker. For other general matters call 828-359-1520

**Family Support Services:** for assistance 828-359-6092, leave a short detailed message and speak clearly and slowly so that messages can be understood and a staff will return the call

**Heart to Heart Child Advocacy** for emergencies call Emilee Palmer at 828-359-6313

**Home Health/Tribal In-home Care Services:** a staff member is on call 24 hours a day, 7 days a week, call 828-497-9163 and ask to speak with the Home Health Nurse on-call *\*\*CIHA has a listing of our nurses on call\*\**

**Juvenile Services:** for emergencies call 828-788-2341 or 828-506-2743 or Cherokee Dispatch Center 828-497-4131

**Nurse Family Partnership:** for emergencies call 828-788-4401 or 828-342-3010

**Qualla Boundary Head Start/Early Head Start** Dora Reed Children's Center and the Big Cove Center are closed

**Supplemental Health Insurance Program (S.H.I.P.)** for any questions regarding Social Security or Disability, call the Franklin Social Security Office at 866-562-0738 or the SHIP office at 828-359-6183, for hearing aid questions call 828-359-6187

**Tribal Food Distribution Program:** for emergencies call 828-788-3432

**Tribal Child Support/TANF/Representative Payee:** for emergencies call 828-736-4301

**Tsalagi Public Health:** for emergency assistance call 828-736-5069, if no answer leave a brief detailed message, for medical emergencies call 911

**Veteran's Services Office:** for emergencies call 828-736-1485

**WIC:** for inquiries call 828-359-6232 or 828-359-6237 and a staff member will return the message