PUBLIC HEALTH & HUMAN SERVICES
Eastern Band of Cherokee Indians

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In observance of the President's Day Holiday all Public Health and Human Services offices be closed Monday, February 21, 2022. Offices will re-open on Tuesday, February 22, 2022 at 7:45am. Should you have an emergency during the time that offices are closed emergency contact information for our programs are listed below:

Cherokee Choices: for emergencies call 828-359-6785 or 828-342-3010

Children's Dental: if your child has a dental emergency please seek care through the Cherokee Indian Hospital Emergency Department. If a child needs to contact their Orthodontist the phone numbers are; Dr. Black 828-277-7103 or Dr. Haldeman 828-274-8822

Compliance Support Line: for regulatory concerns regarding any Public Health and Human Services Programs please make reports to the Compliance Support Line 1-800-455-9014

Domestic Violence Program: for emergencies call 9-1-1, Toll Free Number 1-800-264-9611, Hotline number 828-359-6830

Emergency Preparedness: for emergency assistance call 828-359-1500 or 336-776-7911

Environmental Health and Safety: for environmental or facility related emergencies call 828-359-6249 or 828-788-5861. For safety or security emergencies: contact Cherokee PD at 828- 497-4131 or 911. For fire and medical emergencies – Dial 911

Family Safety: to make a report of child or adult maltreatment call 828-497-4131 and ask to speak with the on call social worker. For other general matters call 828-359-1520

Family Support Services: for assistance 828-359-6092, leave a short detailed message and speak clearly and slowly so that messages can be understood and a staff will return the call

Heart to Heart Child Advocacy for emergencies call Emilee Palmer at 828-359-6313

Home Health/Tribal In-home Care Services: a staff member is on call 24 hours a day, 7 days a week, call 828-497-9163 and ask to speak with the Home Health Nurse on-call ***CIHA has a listing of our nurses on call***

Juvenile Services: for emergencies call 828-788-2341 or 828-506-2743 or Cherokee Dispatch Center 828-497-4131

Nurse Family Partnership: for emergencies call 828-788-4401 or 828-342-3010

Qualla Boundary Head Start/Early Head Start Dora Reed Children's Center and the Big Cove Center are closed

Supplemental Health Insurance Program (S.H.I.P.) for any questions regarding Social Security or Disability, call the Franklin Social Security Office at 866-562-0738 or the SHIP office at 828-359-6183, for hearing aid questions call 828-359-6187

Tribal Food Distribution Program: for emergencies call 828–788-3432

Tribal Child Support/TANF/Representative Payee: for emergencies call 828-736-4301

Tsalagi Public Health: for emergency assistance call 828-736-5069, if no answer leave a brief detailed message, for medical emergencies call 911

Veteran's Services Office: for emergencies call 828-736-1485

WIC: for inquiries call 828- 359- 7297, 828-359-6232 or 828-359-6237 and a staff member will return the message

1/12/2022

Radonna Crowe, Public Relations Specialist/Public Information Officer